FILED U.S. DISTRICT COURT DISTRICT OF COLORADO

JEAN PLANT LINEAL LINEAL LINEAL

IN THE UNITED STATES DISTRICT COURT, ULL 26 PM 4: 33 FOR THE DISTRICT OF COLORADO

Civil Action No.	(To be supplied by the cou	ırt)	BYRELY
		,	
ASHLEY BEARD		, Plaintiff	
V.			Jury Trial requested: (please check one)
BRINKS INC		<i>⇒</i>	_x_Yes No
Crystal Rice- H.R Manger			
Kristine O'Neill- Operations	Manger		
		_, Defenda	nt(s).

(List each named defendant on a separate line. If you cannot fit the names of all defendants in the space provided, please write "see attached" in the space above and attach an additional sheet of paper with the full list of names. The names listed in the above caption must be identical to those contained in Section B. Do not include addresses here.)

EMPLOYMENT DISCRIMINATION COMPLAINT

NOTICE

Federal Rule of Civil Procedure 5.2 addresses the privacy and security concerns resulting from public access to electronic court files. Under this rule, papers filed with the court should not contain: an individual's full social security number or full birth date; the full name of a person known to be a minor; or a complete financial account number. A filing may include only: the last four digits of a social security number; the year of an individual's birth; a minor's initials; and the last four digits of a financial account number.

A. PLAINTIFF INFORMATION

You must notify the court of any changes to your address where case-related papers may be served by filing a notice of change of address. Failure to keep a current address on file with the court may result in dismissal of your case.

ASHLEY BEARD 9700 WELBY RD Unit 1024 Thornton, 80229

(Name and complete mailing address)

(720) 291-3098 Ashleybeardzzz@gmail.com (Telephone number and e-mail address)

B. DEFENDANT(S) INFORMATION

Please list the following information for each defendant listed in the caption of the complaint. If more space is needed, use extra paper to provide the information requested. The additional pages regarding defendants should be labeled "B. DEFENDANT(S) INFORMATION."

Defendant 1: Brinks Inc 2203 Uravan St. Aurora Co 80011 (Name and complete mailing address)

(303) 355-2071 WWW.Brinks.com (Telephone number and e-mail address if known)

Defendant 2: Crystal Rice

(Name and complete mailing address)

(215) 280-3684 Crystal.Rice-Minor@brinks.com (Telephone number and e-mail address if known)

Defendant 3: Kristine O'Neill 2203 Uravan St, Aurora, Co 80011 (Name and complete mailing address)

(303) 319-8942 Kristine.oneill@brinksinc.com (Telephone number and e-mail address if known)

C. JURISDICTION

Identify the statutory authority that allows the court to consider your claim(s): (check all that apply)

<u>x</u> origin	(employment discrimination on the basis of race, color, religion, sex, or national					
Origin,						
<u>X</u>	Americans with Disabilities Act, as amended, 42 U.S.C. §§ 12101, et seq. (employment discrimination on the basis of a disability)					
	Age Discrimination in Employment Act, as amended, 29 U.S.C. §§ 621, et seq. (employment discrimination on the basis of age)					
that su additio Please	Other: (please specify) STATEMENT OF CLAIM(S) Elearly and concisely every claim that you are asserting in this action and the specific facts apport each claim. If additional space is needed to describe any claim or to assert and claims, use extra paper to continue that claim or to assert the additional claim(s). Indicate that additional paper is attached and label the additional pages regarding the tent of claims as "D. STATEMENT OF CLAIMS."					
CLAII	M ONE: All Claims on additional pages, named Statement Of Claims.					
The co	onduct complained of in this claim involves the following: (check all that apply)					
	failure to hire different terms and conditions of employment					
	failure to promote failure to accommodate disability					
	<u>x</u> termination of employment <u>x</u> retaliation					
	x other: (please specify) Disability discrimination					
Defeno apply)	dant's conduct was discriminatory because it was based on the following: (check all that					
	race religion national origin age					
	<u>x</u> color <u>sex</u> <u>x</u> disability					
	Supporting facts: Included on a separate piece of paper, named Supporting facts.					

E. ADMINISTRATIVE PROCEDURES

Did you file a charge of discrimination against defendant(s) with the Equal Employment Opportunity Commission or any other federal or state agency? (check one)

<u>x</u> Yes (You must attach a copy of the administrative charge to this complaint)
No
Have you received a notice of right to sue? (check one)
_x_Yes (You must attach a copy of the notice of right to sue to this complaint)
No

F. REQUEST FOR RELIEF

State the relief you are requesting or what you want the court to do. If additional space is needed to identify the relief you are requesting, use extra paper to request relief. Please indicate that additional paper is attached and label the additional pages regarding relief as "F. REQUEST FOR RELIEF."

G. PLAINTIFF'S SIGNATURE

I declare under penalty of perjury that I am the plaintiff in this action, that I have read this complaint, and that the information in this complaint is true and correct. See 28 U.S.C. § 1746; 18 U.S.C. § 1621.

Under Federal Rule of Civil Procedure 11, by signing below, I also certify to the best of my knowledge, information, and belief that this complaint: (1) is not being presented for an improper

purpose, such as to harass, cause unnecessary delay, or needlessly increase the cost of litigation; (2) is supported by existing law or by a nonfrivolous argument for extending or modifying existing law; (3) the factual contentions have evidentiary support or, if specifically so identified, will likely have evidentiary support after a reasonable opportunity for further investigation or discovery; and (4) the complaint otherwise complies with the requirements of Rule 11.

(Plaintiff's signature)

(Date) 7-26-27

(Revised February 2022)

Supporting facts

July 15, 2019, Dunbar merged with Brinks

November the 3rd 2019 I suffered a lower back injury, Workmans Comp doctor places me on restriction. 6 hours a day 5 days a week no more than 20 pounds lifting pushing and pulling.

Operation manager offers a new position of (Turret Guard), I accept the position. The same position was sent to the Workmans Comp Doctor to approve the position, position was approved. I remained in vault injury progressed.

Nov 14th, 2019, I seen Workmans Comps Doctor, I was placed on strict restrictions 4 hours a day 5 days a week. 5-pound lifting, pushing and pulling. Operation manager offers me new position to accommodate the new restriction of (Turret Guard/May also assist in vault and check in routes).

New Position sent to Workmans Comp Doctor of (Turret Guard) only! for approval. Position approved. I signed new position shortly after.

I was only in the (turret guard) position for about a week and a half, before I was put back in the vault because they were shorthanded. The witness statement can confirm this.

During this time, I was asked to perform duties that directly violate my restrictions, I was asked to check in Bank routes and springs routes which are the heaviest routes, by the vault supervisor and leads that was fully aware of my restriction.

I was given a nick name (Brokeback) by vault lead, I was called this name in front of supervisors who laughed. I was called the darkest 1 in the vault; I am an African American woman. Also, my co-work who transferred from Dunbar who is a gay man, was made fun of and the center of jokes, That I did not agree with the witness statement can confirm this.

I was told if I had trouble with my work duties to talk to the operation manager. I did just that, I told the operation manager I was having trouble with the workload and I'm in a lot of pain. Operation manager told me that her aunt had been walking on bone to bone for a year now.

I know she meant suck it up and get back to work. Because of this reason I was afraid, to tell her (operation manager) the rest of the things going on in the vault.

My lower back injury progressed

April 7^{th,} I seen Workmans Comp Doctor. I tell the doctor the exact same thing I told the operation manager. The doctor told me I should have some relief from pain by now.

Doctor asked me what activity's I'm doing in PT; I explained, and she asked at work? I told her I'm still in the vault. Doctor told me that's not the position your supposed to be in to be in. Doctor pulls me from work all together.

From Nov 14th – April 7th I was not accommodated I was harassed and treated very poorly.

I talk with the operation manager, she told me to keep her updated on my recovery to remined her I still wanted my job. I did just that...

November 3, I had surgery.

February, I received a letter from Brinks. Saying I'm coming up on a year of leave and they haven't heard from me, (when indeed kept in contact records show). Brinks wanted to know the exact date I can return to work. I could not give Brinks an exact date on my recovery. I contacted Brinks Operations Manager and Brinks HR Manager.

I told Operations Manager that I do not know the exact date. But I know I will return with restrictions. Operations Manager told me that Brinks will not let me return with restrictions.

A week later I received a termination letter from Brinks effective April 26, 2021, with instructions for me to turn in all my equipment and talk to the operation manager. I followed all instruction and said my farewells to the people that was kind to me.

Almost a month later I seen the Doctor for a medical rating, 15% whole person, permanent restrictions and 2 years of maintenance care. I told the Doctor I did not need permanent restriction because I no longer had a job anymore. Doctor told me that I must find a job that he must approves of, I agreed.

A few days later I was released from care by Concentra.

The next day I received a call from Brinks Operation Manager, she asked me if I had already had a new job, I answer no. Opp Manager asked if I wanted my job back. I ask her what is going on? You guys fired me! Opp Manager told me she got a call from HR. HR told her ASHLEY BEARD was released without restriction do you want her back. Opp Manager said yes, I want her back. I tell the Opps Manager I will be willing to take my job back, but I do indeed have permanent restrictions.

I was told to call HR Manager. When I called the HR Manager, she was not happy to hear that I do have permanent restrictions. I told her I will take my job back within my restrictions. I told HR Manager I have an appointment with my Doctor June 15th and I can start after that date. HR Manager agreed.

I got a call from Operations Manager June 3, telling me HR called her and told her to put me on schedule for June 7th. I told Operations Manager that I will not return until my permanent restrictions are back in place.

I email HR Manager the same thing, HR Manager tells me they have full duties work release.

I remind HR Manager that they fired me.

I ended all communication with Brinks. Brinks continued to harass me via emails, text and phone calls.

I filed a complaint with both the EEOC and the CCRD I received a right to sue from both.

D. STATEMENT OF CLAIMS

Failure To Accommodate a Disability: s 24-34-402(1)(a):

November 1, 2019, [Plaintiff] suffered a lower back injury. Workman's compensation doctor placed [Plaintiff] on restrictions, 6-hour workdays out of a 5-day work week with a limit of carry/push/pull weight restrictions of 10 pounds.

[Defendant] Operations Manager, Kristen O'Neil, offered a new position of (Turret Guard-may also assist in the vault and check in routes). [Defendant] submits a different position to Workman's Compensation Physician, consisting of just (Building Turret Guard). [Plaintiff] excepts (Turret Guard)-may assist in the vault) position under false pretense that the position was approved by Workmans Compensation Doctor.

On or around two weeks the [Plaintiff] was placed back in the vault, by [Defendant] Operation manager Kristen O'Neill, which was a direct violation of accommodation and [Plaintiff] restrictions. Lower back injury worsened...

November 14, 2019, Workers' Compensation Physician Implements strict restrictions to 4-hour workdays 5-days a week with weight restriction, of 5 pounds lifting limit and 10 pounds pushing in pulling, no bending, kneeling, squatting and limited sitting and standing... [Defendant] offers new position of just (Turret Guard). [Plaintiff] excepts new position of (Turret Guard) to accommodate her strict restrictions. [Plaintiff] remained in the vault. Lower back injury worsened.

Disability Discrimination: s 24-34-402(1)(a):

While in vault the [Plaintiff] was asked repeatedly to proform job duties that was in direct violation of restrictions and violation of accommodation.

March 24, 2020 [Plaintiff] was told if she could not physically preform her work duties to talk to [Defendant] Kristen O'Neill. [Plaintiff] notifies [Defendant] Kristen O'Neill that she cannot physically proform the job deities in the vault. [Plaintiff] was told by [Defendant] Kristen O'Neill, "My aunt has a bone-on-bone injury for a year now" and said she is not changing the [Plaintiff] position physically to (Turret Guard). Injury worsened

Harassment- Hostile Work Environment s24-34-402(1)(a):

[Plaintiff] also ask if she could change her schedule time. [Defendant] Kristen O'Neill refused the [Plaintiff] request. [Plaintiff] interpretation of [Defendant] Kristen O'Neill statement about her aunt. Was to suck it up and get back to work. For this very statement, the [Plaintiff] was afraid to report the continuous harassment, In the vault. Where the [Plaintiff] was repeatedly called Broke Back, Dark by [Defendant] vault lead Jeremy in the presence of supervisors daily. Enduring inappropriate comments made about her injury, and the inability to do her job.

Note, the position that was offered to accommodate the [Plaintiff] restrictions were (Turret Guard). [Plaintiff] waited until her next doctor's appointment, on April 7, 2020, to expressed to Workers Compensation Physician that she is still in the vault. Workers Compensation Physician pulls the [Plaintiff] immediately from work.

While on medical leave, [Plaintiff] stay connected with [Defendant] Operations Manager Kristen O'Neill.

[Plaintiff] has surgery November 3, 2020.

Note, at every doctor's appointment a copy of the visit was sent to the [Defendant]. [Defendant] was aware of [Plaintiff] medical statues.

March 19, 2021, the [Plaintiff] receives a letter from the [Defendant]. Notifying the [Plaintiff] That she has been on leave for almost a year. The letter also states, if they do not hear from [Plaintiff] prior to April 19, 2021, to discuss potential opportunities for [Plaintiff] return to active employment or potential accommodations. [Defendant] will move forward with administrative termination on April 19, 2021. [Plaintiff] contacted [Defendant] Crystal Rice HR Manger. [Plaintiff] was told she will receive a call back.

March 25th, 2021 [Plaintiff] contacts [Defendant] Operation Manager Kristen O'Neill, via text messaging. [Plaintiff] sends the March 19th letter she received to [Respondent] Kristen O'Neil, from HR via text.

[Plaintiff] Informs [Defendant] Operation manager O'Neill, she "is returning to work with restrictions". [Defendant] Kristen O'Neill "I don't think they'll let you return with restrictions!" April 14th, 2021 [Plaintiff] contacts [Defendant]. Crystal Rice, HR Manager, asks for a date to return to work? [Plaintiff] could not give a date. [Defendant] Crystal Rice HR Manger said there is nothing she can do it has been a year; she can try to call the insurance company and she will call back with an update. [Defendant] never retuned the call.

Instead, [Plaintiff] received a termination letter.

(Since the [Plaintiff] talk to both [Defendants] HR Manager and Operations Manager about the termination and learned Colorado, is a At Will State, [Plaintiff] did not challenge it.

April 19th, 2021, Letter of termination affective April 26th.2012 [Plaintiff] followed all instructions listed on the termination letter. Contacted [Defendant] operations manager Kristen O'Neill, returned her equipment.

Note it has been almost a whole month from the termination letter on April 19th 21^{,-} May 14th, 2021.

May 14th, 2021, doctors' appointment for MMI Rating. [Plaintiff] was given a (15% Whole Person Rating). She was also given two years of continuous maintenance care. Workers Compensation Physician, wanted to give permanent restrictions. [Plaintiff] told the Workers Compensation Physician, there was no need for permanent restriction. [Plaintiff] had already been terminated.

Discharge: s 24-34-402(1)(a)-Disability:

May 15, 2021 [Plaintiff] was contacted by [Defendant] Operations Manager Kristen O'Neill via phone call. [Defendant] asked [Plaintiff] if she has already found a new job? [Plaintiff] answers no.

[Defendant] Operations Manager Kristen O'Neill asked If she would like her job back?

[Plaintiff] answered I was terminated. [Defendant] Operations Manager Kristen O'Neill, said I know and laughed. [Defendant] Operation Manager Kristen O'Neill stated HR called her and told her Ashley Beard was released to full work duties' do you want her back [Defendant]

Operation Manager Kristen O'Neill replied Yes. [Plaintiff] was told to contact [Defendant] HR Manager Crystal Rice.

[Plaintiff] calls [Defendant] HR Manager Crystal Rice informing her she has (permanent restrictions) and is willing to return with her restrictions. [Defendant] HR Manager Crystal Rice said, (We have a full work release!), [Plaintiff] reminded her (she was terminated). [Defendant] HR Manager Crystal Rice replied that was a mistake. [Plaintiff] replied was the conversation I had with you before the termination letter an error too! I ask the Doctor not to give me restrictions because I was terminated. [Plaintiff] ask for time to get the restrictions put back in place, [Defendant] HR Manager Crystal Rice agreed, only to add the [Plaintiff] to the schedule demanding she return without restriction.

Note the situation is at no fault of [Plaintiff], she has done what was expected of her up until the date of termination April 26,2021.

Retaliation: s 24-34-402(e)(IV):

2-18-2022 according to T Rowe Price [Plaintiff] is still an active employee on leave. T Rowe Price has made multiple attempts on [Plaintiff] behalf. All notes sent to [Defendant] to confirm employment status returns as, [Plaintiff] is still active employee on leave. Preventing [Plaintiff] from rolling over or withdrawing from her 401 K.

11-23-2021 Division of Workers Compensation Settlement

[Brinks] brought forth information from the CCRD claim into the Workers Compensation Settlement. Making my workers compensation lawyer uncomfortable. Creating a conflict of Interest. And adding statements, complaints [Plaintiff] made with the CCRD.

[Request For Relief]

[There was no accommodation in my case resulting in a permeated disability. I was forced to work in a hostile environment under illegal accommodation restrictions. In addition, I was also discriminated against due to my disability; I was given the nick name (BROKE BACK) which is offensive to me and led to stress, depression and other mental health conditions.

I was harassed not only for my disability, but also because of my skin tone, (I am a dark skin woman). My employment was terminated due to my permanent disability. I'm still being retaliated against as a Brinks employee till this present day, I'm being held hostage as a Brinks employee, restricting me from access to my 401 k for filing a complaint. I am requesting the courts to grant me relief on these matters.

- [My lower back to be insured by Brinks for the rest of my life.]
- [96,000\$ dollars for the 1 1/2 year and counting for being healed hostage as an employee.]
- [Brinks allow me to access my 401 k]
- [20,000 for the pain and suffering I endured while working in hostile condition.]
- [Brinks release me as an employee]
- [Investigate past complaints from other employees for the last ten years.]
- [Have Brink follow the proper employer guiled lines.]
- [Have Brinks follow their own policies.]



U.S. EQUAL EMPLOYMENT OPPORTUNITY COMMISSION Phoenix District Office

3300 N. Central Avenue, Suite 690 Phoenix, AZ 85012-2504 (602) 661-0041 TTY (602) 640-5072 FAX (602) 640-5071

May 10, 2022

Ashley Beard 9700 Welby Rd #1024 Thornton, CO 80229

Dear Ms. Beard:

This letter is in response to your request for the U.S. Equal Employment Opportunity Commission (EEOC) to conduct a substantial weight review of your charge (32A-2021-00755).

Based on the review of the information provided during the investigation of your charge by the State, we find the dismissal of your charge by the State was appropriate and consistent with the EEOC's guidance. Further, the review determined that the case was investigated by the State's civil rights agency in accordance with applicable procedures, standards and laws.

We understand that the parties to a charge often have firm views that the available evidence supports their respective position. However, our final actions must comport with our interpretations of the relevant evidence and the laws we enforce. In those situations where an individual disagrees with our final action on a charge, they have the right to pursue the matter in court. The EEOC's Notice of Right to Sue, which is enclosed with this letter, explains your right to pursue the matter in court within 90 days of your receipt. If you do not file a lawsuit within the statutory 90-day period, your right to sue in the matter will expire, and cannot be restored by the EEOC.

Sincerely,

Robin L. Campbell

State, Local & Tribal Program Manager

Enclosure:

EEOC Notice of Right to Sue

U.S. EQUAL EMPLOYMENT OPPORTUNITY COMMISSION

Phoenix District Office 3300 North Central Avenue, Suite 690 Phoenix, AZ 85012 (602) 661-0041

Website: www.eeoc.gov

DETERMINATION AND NOTICE OF RIGHTS

(This Notice replaces EEOC FORMS 161 & 161-A)

Issued On: 05/10/2022

To: Ashley Beard 9700 Welby Road, #1024 Thornton, CO 80229

Ashley Beard v Brinks, Incorporated Charge No: 32A-2021-00755

EEOC Representative and email: Robin Campbell

State, Local & Tribal Program Manager

robin.campbell@eeoc.gov

DETERMINATION OF CHARGE

The EEOC issues the following determination: The EEOC will not proceed further with its investigation and makes no determination about whether further investigation would establish violations of the statute. This does not mean the claims have no merit. This determination does not certify that the respondent is in compliance with the statutes. The EEOC makes no finding as to the merits of any other issues that might be construed as having been raised by this charge. The EEOC has adopted the findings of the state or local fair employment practices agency that

investigated your charge.

NOTICE OF YOUR RIGHT TO SUE

This is official notice from the EEOC of the dismissal of your charge and of your right to sue. If you choose to file a lawsuit against the respondent(s) on this charge under federal law in federal or state court, your lawsuit must be filed WITHIN 90 DAYS of your receipt of this notice. Receipt generally occurs on the date that you (or your representative) view this document. You should keep a record of the date you received this notice. Your right to sue based on this charge will be lost if you do not file a lawsuit in court within 90 days. (The time limit for filing a lawsuit based on a claim under state law may be different.)

Please retain this notice for your records.

On behalf of the Commission,

Melinda Caraballo

Acting District Director

Cc: Steven Reid

INFORMATION RELATED TO FILING SUIT UNDER THE LAWS ENFORCED BY THE EEOC

(This information relates to filing suit in Federal or State court **under Federal law**. If you also plan to sue claiming violations of State law, please be aware that time limits may be shorter and other provisions of State law may be different than those described below.)

IMPORTANT TIME LIMITS - 90 DAYS TO FILE A LAWSUIT

If you choose to file a lawsuit against the respondent(s) named in the charge of discrimination, you must file a complaint in court within 90 days of the date you receive this Notice. Receipt generally means the date when you (or your representative) opened this email or mail. You should keep a record of the date you received this notice. Once this 90-day period has passed, your right to sue based on the charge referred to in this Notice will be lost. If you intend to consult an attorney, you should do so promptly. Give your attorney a copy of this Notice, and the record of your receiving it (email or envelope).

If your lawsuit includes a claim under the Equal Pay Act (EPA), you must file your complaint in court within 2 years (3 years for willful violations) of the date you did not receive equal pay. This time limit for filing an EPA lawsuit is separate from the 90-day filing period under Title VII, the ADA, GINA or the ADEA referred to above. Therefore, if you also plan to sue under Title VII, the ADA, GINA or the ADEA, in addition to suing on the EPA claim, your lawsuit must be filed within 90 days of this Notice and within the 2- or 3-year EPA period.

Your lawsuit may be filed in U.S. District Court or a State court of competent jurisdiction. Whether you file in Federal or State court is a matter for you to decide after talking to your attorney. You must file a "complaint" that contains a short statement of the facts of your case which shows that you are entitled to relief. Filing this Notice is not enough. For more information about filing a lawsuit, go to https://www.eeoc.gov/employees/lawsuit.cfm.

ATTORNEY REPRESENTATION

For information about locating an attorney to represent you, go to:

https://www.eeoc.gov/employees/lawsuit.cfm. In very limited circumstances, a U.S. District Court may appoint an attorney to represent individuals who demonstrate that they are financially unable to afford an attorney.

HOW TO REQUEST YOUR CHARGE FILE AND 90-DAY TIME LIMIT FOR REQUESTS

There are two ways to request a charge file: 1) a FOIA Request or 2) a Section 83 request. You may request your charge file under either or both procedures. EEOC can generally respond to Section 83 requests more promptly than FOIA requests. Since a lawsuit must be filed within 90 days of this notice, please submit your request for the charge file promptly to allow sufficient time for EEOC to respond and for your review. Submit a signed written request stating it is a "FOIA Request" or a "Section 83 Request" for Charge Number 32A-2021-00755 to the District Director, 3300 North Central Avenue Suite 690, Phoenix, AZ 85012.

You can also make a FOIA request online at https://eeoc.arkcase.com/foia/portal/login. You may request the charge file up to 90 days after receiving this Notice of Right to Sue. After the 90 days have passed, you may request the charge file only if you have filed a lawsuit in court and provide a copy of the court complaint to EEOC. For more information on submitting FOIA Requests and Section 83 Requests, go to: https://www.eeoc.gov/eeoc/foia/index.cfm.

NOTICE OF RIGHTS UNDER THE ADA AMENDMENTS ACT OF 2008 (ADAAA)

The ADA was amended, effective January 1, 2009, to broaden the definitions of disability to make it easier for individuals to be covered under the ADA/ADAAA. A disability is still defined as (1) a physical or mental impairment that substantially limits one or more major life activities (actual disability); (2) a record of a substantially limiting impairment; or (3) being regarded as having a disability. However, these terms are redefined, and it is easier to be covered under the new law.

If you plan to retain an attorney to assist you with your ADA claim, we recommend that you share this information with your attorney and suggest that he or she consult the amended regulations and appendix, and other ADA related publications, available at:

http://www.eeoc.gov/laws/types/disability regulations.cfm.

"Actual" disability or a "record of" a disability

If you are pursuing a failure to accommodate claim you must meet the standards for either "actual" or "record of" a disability:

- ✓ The limitations from the impairment no longer must be severe or significant for the impairment to be considered substantially limiting.
- In addition to activities such as performing manual tasks, walking, seeing, hearing, speaking, breathing, learning, thinking, concentrating, reading, bending, and communicating (more examples at 29 C.F.R. § 1630.2(i)), "major life activities" now include the operation of major bodily functions, such as: functions of the immune system, special sense organs and skin; normal cell growth; and digestive, genitourinary, bowel, bladder, neurological, brain, respiratory, circulatory, cardiovascular, endocrine, hemic, lymphatic, musculoskeletal, and reproductive functions; or the operation of an individual organ within a body system.
- ✓ Only one major life activity need be substantially limited.
- Except for ordinary eyeglasses or contact lenses, the beneficial effects of "mitigating measures" (e.g., hearing aid, prosthesis, medication, therapy, behavioral modifications) are not considered in determining if the impairment substantially limits a major life activity.
- An impairment that is "episodic" (e.g., epilepsy, depression, multiple sclerosis) or "in remission" (e.g., cancer) is a disability if it would be substantially limiting when active.
- ✓ An impairment may be substantially limiting even though it lasts or is expected to last fewer than six months.

"Regarded as" coverage

An individual can meet the definition of disability if an **employment action was taken because of an actual or perceived impairment** (e.g., refusal to hire, demotion, placement on involuntary leave, termination, exclusion for failure to meet a qualification standard, harassment, or denial of any other term, condition, or privilege of employment).

- ✓ "Regarded as" coverage under the ADAAA no longer requires that an impairment be substantially limiting, or that the employer perceives the impairment to be substantially limiting.
- ✓ The employer has a defense against a "regarded as" claim only when the impairment at issue is objectively **both** transitory (lasting or expected to last six months or less) **and** minor.
- ✓ A person is not able to bring a failure to accommodate claim **if** the individual is covered only under the "regarded as" definition of "disability".

Note: Although the amended ADA states that the definition of disability "shall be construed broadly" and "should not demand extensive analysis," some courts require specificity in the complaint explaining how an impairment substantially limits a major life activity or what facts indicate the challenged employment action was because of the impairment. Beyond the initial pleading stage, some courts will require specific evidence to establish disability. For moreinformation, consult the amended regulations and appendix, as well as explanatory publications, available at http://www.eeoc.gov/laws/types/disability regulations.cfm.

fully respected. The weight of the bags of money depended on the size of the bag and how much money the customer put in it. The vault My name is Ella Lowenberg and I have been with brinks for almost 4 years. I've worked many positions at brinks, and it was the vault supervisors Chris and Jeremy had her lifting still and were calling her names, now there were time we were understaffed however that position at brinks that allowed me to work closely with Ashley. She injured herself while lifting at work, and her restrictions were not should not be reason for not following restrictions of someone who is injured. She loved working vault but because of her treatment and her back it limited her



Sent via email.

March 25, 2022

Ashley Beard 9700 Welby Rd #1024 Thornton, CO 80229 ashleybeardzzz@gmail.com

RE: Complaint No E2200012659

Ashley Beard v. Brink's Incorporated

Dear Ashley Beard:

This letter is to inform you that the Colorado Civil Rights Commission has reviewed your appeal. The Commission has determined that there is insufficient basis to warrant further action and has affirmed the director's decision of no probable cause.

If your case was an employment discrimination matter, dual filed with the Equal Employment Opportunity Commission (EEOC), you have the right to request a substantial weight review of your file by the EEOC. You must send your request in writing, within 15 days of the date of this notice. Please refer to the form that was included in an earlier mailing to you that provides complete instruction on how to obtain this review by the EEOC.

If you wish to file a civil action in a district court in this state, which action is based on the alleged discriminatory or unfair practice that was the subject of the charge filed with the Commission, you need to file within 90 days of the date of this mailing pursuant to CRS 24-34-306(2)(b)(I)(B & C).

Pursuant to CRS 24-34-306 (2) (b) (I) if you as the Charging Party do not file such an action within the time limits specified above, such action will be barred and no State District Court shall have jurisdiction to hear such action.

On behalf of the Commission,

Aubrey L. Elenis, Esq.

Mukref E Sems

Director

cc: Mike Bell, mike.bell@ogletree.com Steven Reid, steven.reid@ogletree.com



Sent via email.

March 8, 2022

Ashley Beard 9700 Welby Rd #1024 Thornton, CO 80229 ashleybeardzzz@gmail.com

Brink's Incorporated 2203 Uravan Street Aurora, CO 80011 Mike Bell, mike.bell@ogletree.com Steven R. Reid, steven.reid@ogletree.com

RE: Complaint No E2200012659
Ashley Beard v. Brink's Incorporated

Dear Parties:

Pursuant to \$24-34-306(2)(b)(I)(A), C.R.S., and Rule 10.6(A)(1) of the Colorado Civil Rights Commission Rules of Practice and Procedure, an appeal by the Charging Party regarding the above-referenced charge was timely filed and accepted. A copy of the appeal is enclosed.

The Respondent(s) or their legal representative may file a written statement in opposition to this appeal. Any statement must be received March 18, 2022, in order to be considered by the Commission. For your convenience, you may fax or email any objection to the attention of the Commission Coordinator at (303) 894-7830 or adriana.carmona@state.co.us.

After all information and documentation is received, the Commission will conduct a thorough review of the appeal during its monthly meeting scheduled on March 25, 2022. In its review during the meeting, the Commission will determine whether to: uphold the Director's determination and dismiss the charge; remand the case to the Division for further investigation on a specific issue; or reverse the Director's determination. The parties will then be notified in writing of the Commission's decision on appeal.

If the date shown above is changed, the parties will be contacted as soon as possible. If you have any questions about the appeal process, please contact Adriana Carmona, Appeal and Commission Coordinator at (303) 894-7805.





Charge No. E2200012659

Ashley Beard 9700 Welby Rd #1024, Thornton, CO 80229

Complainant

Brink's Incorporated 2203 Uravan Street Aurora, CO 80011

Respondent

DETERMINATION

<u>Jurisdiction</u>

Under the authority vested in me by C.R.S. 24-34-306(2), I conclude from our investigation that there is insufficient evidence to support the Complainant's claims of discrimination. As such, a **No Probable Cause** determination is hereby issued.

The Respondent is an employer within the meaning of C.R.S. 24-34-401(3), as re-enacted, and the timeliness and all other jurisdictional requirements pursuant to Title 24, Article 34, Parts 3 and 4 have been met.

The Respondent is a cash management company, which operates within the State of Colorado, and has over 15 employees.

Allegations and Defenses

The Complainant alleges that in or around March 2021, she was harassed in her position of Vault Personnel based on her disability (lower back impairment), and/or in retaliation for engaging in protected activity. Moreover, the Complainant alleges that on or about April 19, 2020, she was discharged effective on or about April 26, 2021. Moreover, the Complainant alleges that on or about June 30, 2021, she was refused a reasonable accommodation based on her protected classes and/or in retaliation for engaging in protected activity. Finally, the Complainant alleges that on or about July 7, 2021, she was discharged for the second time based on her protected classes and/or in retaliation for engaging in protected activity.

The Respondent denies the Complainant's allegations of discrimination, harassment, and retaliation, and avers that it accommodated the Complainant's various restrictions related to a Workers' Compensation injury, which occurred in or about

October 2019, with light duty, and a part-time schedule until in or about April 2020, when her physician requested continuous leave. The Respondent avers that after nearly a year of leave, "due to an administrative error," it sent the Complainant a letter on or April 19, 2021, which advised her that she was discharged effective on or about April 26, 2021. The Respondent avers that when it received a letter from the Complainant's physician on or about May 18, 2021, releasing her to return to work without restrictions, it informed her on or about the next day, May 19, 2021, that her discharge was in error. The Respondent avers when it reached out to return to her to the schedule, the Complainant replied on or about May 21, 2021, that she was "ready and willing to return back to work within [her] restrictions," but since the Respondent discharged her on or April 26, 2021, she was "no longer" an employee, "[a]nd any attempt to over turn [sic] that decision is unlawful." The Respondent avers that although the Complainant, thereafter, refused to return its attempts to contact her to return to work, it has not discharged her from its system.

Relevant Policies and Comparative Data

The Respondent has an Equal Employment Opportunity ("EEO"), Anti-Discrimination, and Anti-Harassment policy, which prohibits discrimination or harassment on the basis of certain protected classes, expressly including disability. All employees are directed to report any alleged violations of these policies to their manager or anyone in their chain of command, anyone in the Human Resources Department, or through the Respondent's Direct Access Program or Ethics Hotline. Moreover, the Respondent has a non-retaliation policy, which prohibits retaliation against an employee for complaints regarding suspected harassment or discrimination. Finally, as part of the Legal Compliance policy, the Respondent has a Reasonable Accommodations policy, which ensures reasonable accommodations for qualified individuals and directs employees to contact their manager and/or the Human Resources Department to request accommodations. The Respondent avers that these policies were provided to the Complainant, and all other employees, as part of its Employee Handbook.

The Respondent avers that it does not track or record the disability statuses of its employees; therefore, there is no meaningful comparative data available. Additionally, the Respondent acknowledges that it has received four other complaints of discrimination or harassment from other employees, during the relevant period; one of which was substantiated and resulted in discharge, as noted; two which resulted in training; and one, against Captain Timothy Palmer ("Captain Palmer") (no known disability), Jail Captain, in which no discriminatory or harassing behavior was found.

Legal Framework

- 1. The Complainant has the burden of proving each element of a prima facie case by a preponderance of the evidence.
- 2. If the Complainant establishes a prima facie case, there is a presumption of

- unlawful discrimination. The burden shifts to the respondent to articulate a legitimate, non-discriminatory reason for its action.
- 3. If the Respondent provides a legitimate, non-discriminatory reason for its action, the burden shifts back to the Complainant to show by a preponderance of the evidence that the legitimate reason asserted by the Respondent is pretext (i.e., unworthy of belief). Pretext may be proven by showing:
 - a. evidence that the Respondent's stated reason for the adverse action was false;
 - b. evidence that the Respondent acted contrary to policy; or
 - c. evidence of different treatment of similarly situated persons.

In general, a burden-shifting framework of proof applies in discrimination cases, which requires both the Complainant and the Respondent to prove specific elements of each claim. If the Complainant meets the burden of proving the initial elements of a claim ("prima facie case"), then the burden shifts to the Respondent to justify the action challenged by the Complainant. If the Respondent is able to provide a legitimate, non-discriminatory reason for the action taken, the burden shifts back to the Complainant to prove that the reason asserted by the Respondent is merely a pretext or cover-up for discrimination. Colorado Civil Rights Commission v. Big O Tires, Inc., 940 P.2d 397 (Colo. 1997); Ahmad Bodaghi and State Board of Personnel, State of Colorado v. Department of Natural Resources, 995 P.2d 288 (Colo. 2000).

<u>Analysis</u>

Disability discrimination: § 24-34-402(1)(a):

- 1. The Complainant is a person with a disability, meaning they: have a physical or mental impairment that substantially limits one or more major life activities, have a record of a disability, or are regarded as having a disability.
- 2. The Respondent knew or should have known that the Complainant is a person with a disability.

The record supports that the Complainant injured her back at work in or around October 2019 and had various restrictions from her Workers' Compensation physician including lifting restrictions, requirements that she work part-time, and ultimately a "no work restriction" on or about April 8, 2020. As noted above, the Respondent admits that it discharged the Complainant, in error, on or about April 19, 2021. The Complainant alleges that she requested her physician release her without restrictions on or about May 18, 2021, to help her find other employment, and so when the Respondent contacted her on or about the next day, May 19, 2021, to discuss her return to work, she advised that she would have permanent restrictions preventing her from lifting anything greater than 10 pounds. Generally speaking, a lower back injury may be qualifying disability as it may substantially limit the major life activity

of lifting, among others. The evidence shows that the Respondent knew the Complainant is a person with a disability.

The Complainant's individual claims of adverse employment action are analyzed below.

Failure to Accommodate a Disability: § 24-34-402(1)(a):

- 1. The Complainant is a person with a disability or a record of a disability;
- 2. The Complainant is otherwise qualified for the position;
- 3. The Complainant requested a plausibly reasonable accommodation; and
- 4. The Respondent refused to provide the accommodation.

If the Complainant establishes a prima facie case, the burden of production shifts to the Respondent to either:

- 1. Rebut one or more elements of the Complainant's prima facie case; or
- 2. Establish that the requested accommodation poses an undue hardship or a direct threat.

If the Respondent meets this burden, the Complainant must produce evidence of his or her individual capabilities and suggestions for possible accommodations to rebut the Respondent's evidence, as the Complainant ultimately has the burden of proof of discrimination.

The Complainant is a member of a protected class based on her disability (lower back injury). The evidence does not support that the Complainant was otherwise qualified for her position of Vault Personnel; rather, the evidence supports that the Complainant's back injury prevented her from performing essential functions of the Vault Personnel position, and the Respondent provided various accommodations based on the Complainant's evolving restrictions, including part-time hours, light duty, and leave for over a year. In particular, the evidence supports that the Complainant first requested accommodations for her back on or about October 4, 2019, when she submitted a Workers' Compensation form with restrictions for her back injury. The evidence supports that the Respondent accommodated the Complainant's lifting and hour restrictions with a part-time, light duty position as a Turret Guard, until on or about April 4, 2020, when she was placed on a "no work" restriction and granted a medical leave of absence.

The evidence supports that the Respondent sent a letter to the Complainant on or about March 19, 2021, which stated that since she had been on leave since April 7, 2020, her job-protected leave expired on or about October 7, 2020, and they were "unable to provide [her] with an indefinite leave of absence, [as the Respondent's] policies typically limit leaves to a maximum of 6 months, absent the approval of a reasonable accommodation to the contrary." The letter advised that if the Respondent did not hear from the Complainant before on or about April 19, 2021, she

would be discharged. The evidence supports that on or about April 19, 2021, the Respondent sent the Complainant a letter, which discharged her effective on or about April 26, 2021. The Respondent avers that the letter was an administrative error, and the evidence supports that the Complainant had contacted the Respondent prior to April 19, 2021, as requested. However, the evidence also supports that the Complainant advised her supervisor, Kristine O'Neill, ("O'Neill")(no known disability), Operations Manager, on or about April 19, 2021, that she had her doctor's appointment and "wouldn't know anything for another [three] weeks." The evidence supports that the Complainant turned in her badges and jacket on or about April 26, 2021, based on the April 19, 2021, discharge letter. Regardless of whether the Complainant's discharge in the April 19, 2021, letter was in error or intentional, the evidence supports that the Respondent had a legitimate reason for discharging the Complainant on or about April 19, 2021; namely, the Complainant's extended, indefinite leave, and her inability to perform the essential functions of her position.

The Respondent avers that when it received a letter from the Complainant's physician on or about May 18, 2021, releasing her to return to work without restrictions, it informed her on or about the next day, May 19, 2021, that her discharge was in error, and contacted her to return to work. As noted above, the Complainant alleges that she requested her physician release her without restrictions on or about May 18, 2021, to help her find other employment, and so when the Respondent contacted her on or about the next day, May 19, 2021, to discuss her return to work, she advised that she had permanent restrictions preventing her from lifting anything greater than 10 pounds. The Respondent avers that it requested paperwork with restrictions and when it reached out to return to her to the schedule, the Complainant replied on or about May 21, 2021, that she was "ready and willing to return back to work within [her] restrictions," but since the Respondent discharged her on or April 26, 2021, she was "no longer" an employee, "[a]nd any attempt to over turn [sic] that decision is unlawful." The Respondent avers that, although the Complainant refused to return its attempts to contact her to return to work thereafter, it has not discharged her from its system.

The evidence, including text messages submitted to the Division, support that the Complainant texted O'Neill on or about May 20, 2021, that she had spoken with Crystal Rice-Minor, ("Rice-Minor") (no known disability), Leave of Absence Manager, on or about the day before and was "told to get some paperwork from [her] doctor today," and that she was "just waiting for [the Respondent's insurance provider] to email [her] the information that is needed so that [she] can return to work." The evidence supports that the Complainant texted O'Neill requesting Rice-Minor's email address on or about the next day, May 21, 2021, and when provided the email address, the Complainant emailed, as quoted above. Both O'Neill and Rice-Minor reported in their interviews with the Division that thereafter, the Complainant never responded to their requests to return her to the schedule, nor provided any additional medical information or restrictions from her physician. The text messages and emails further support that the Complainant never responded to O'Neill's last text asking her

to return to work on or about June 3, 2021, and only responded to Rice-Minor's requests to call her on or about July 6, 2021, that she had followed her discharge letter and was discharged on April 26, 2021. There is no evidence to support that the Respondent denied a reasonable accommodation request from the Complainant. The evidence does not support a claim of the failure to accommodate a disability.

Harassment- Hostile Work Environment: § 24-34-402(1)(a)- Disability:

- 1. The Complainant belongs to a protected class;
- 2. The Complainant was subjected to adverse treatment based on the protected class;
 - a. the treatment was unwanted or unwelcome;
 - b. the treatment was subjectively and objectively unreasonable; and
 - c. the treatment was severe or pervasive.
- 3. The treatment had the purpose or effect of creating a hostile, intimidating, or offensive work environment.
- 4. The Respondent is liable unless it establishes an affirmative defense that
 - a. The Respondent exercised reasonable care to prevent and promptly correct the harassment; and
 - b. The Complainant failed to take advantage of any preventative or corrective opportunities provided by the Respondent.

The Complainant is a member of a protected class based on her disability (lower back injury). The Complainant alleges that in or around March 2021, she was harassed based on her disability when the Respondent requested a return to work date from her leave of absence and when she was unable to provide one, discharged her in a letter on or about April 19, 2021. As noted above, the evidence supports that when the Complainant's physician released the Complainant to return to work without restrictions on or about May 18, 2021, the Respondent contacted the Complainant and requested she return to work and that when she informed them she would have restrictions, Rice-Minor requested paperwork from the Complainant's physician and the Complainant instead emailed Rice-Minor that it was "unlawful" to overturn her discharge and thereafter, ignored the Respondent's communications. Requesting medical paperwork from the Complainant regarding her return to work date and restrictions is not objectively unreasonable; severe or pervasive treatment with the purpose or effect of creating a hostile, intimidating, or offensive work environment. The evidence does not support a claim of hostile environment harassment.

Discharge: § 24-34-402(1)(a)-Disability:

- 1. The Complainant belongs to a protected class;
- 2. The Complainant was satisfactorily performing the job at issue;
- 3. The Complainant was discharged; and,

4. The circumstances give rise to an inference of unlawful discrimination.

The Complainant is a member of a protected class based on her disability (lower back injury). As noted above, the evidence supports that the Complainant was on a "no work" restriction for over a year, from on or about April 4, 2020 to April 26, 2021, when she was discharged in a letter from the Respondent on or about April 19, 2021. and that the Complainant has permanent restrictions preventing her from lifting more than ten pounds. The evidence supports that the Complainant is therefore unable to perform multiple essential functions of her Vault Personnel position, which required the ability to lift over 50 pounds. Further, the evidence supports that the Respondent previously attempted other accommodations for the Complainant, whereby her coworkers would lift heavy items outside her restrictions for her, and she would just "run routes;" however, the Complainant reported in her interview with the Division that in March 2020, she reported to the Respondent that she was unable to perform that function as well due to her back pain, which lead to her leave at the beginning of April 2020. The Respondent avers that the Complainant ignored its attempts to contact her to return to work, and/or provide updated restrictions in or about June 2021, however, it still has not discharged her from its system. The evidence does not support a claim of discriminatory discharge.

Retaliation: § 24-34-402(e)(IV):

- 1. The Complainant (or an individual within the Complainant's zone of interest) engaged in protected activity by either opposing unlawful discrimination or participating in an investigation of discrimination;
- 2. The Complainant was subjected to adverse treatment that would dissuade a reasonable person from engaging in protected activity; and
- 3. There is a causal connection between the protected activity and the adverse treatment.

The evidence supports that the Complainant engaged in protected activity when she began requesting accommodations for her back injury on or about October 4, 2019, which the Respondent accommodated in various ways until she had been on leave for over a year and was unable to state a return to work date. As discussed above, the evidence supports that the Respondent accommodated the Complainant's restrictions for a year and a half total, and further, that the Complainant could no longer perform essential functions of her position, either with or without a reasonable accommodation, as her restrictions are now permanent, and the Complainant acknowledged in her interview with the Division that she informed the Respondent in or about May 2021 that she is unable to perform the Vault Personnel position. As noted above, the evidence supports that the Complainant was discharged on or about April 19, 2021, effective April 26, 2021, due to either error, or her inability to state a return to work date after having been on leave for over a year. Further, the Respondent avers that since it informed the Complainant that her discharge was "an administrative error" on or about May 19, 2021, it has taken no adverse action, and

has not discharged her from its system, despite her refusal to return its contact attempts, provide updated restrictions, or return to work thereafter. There is no evidence to support a causal connection between the Complainant's protected activity and the purported adverse treatment, as the evidence supports that the Respondent accommodated the Complainant for a year and a half, and the Complainant refused to respond to the Respondent regarding her return to work after May 21, 2021. The evidence does not support a claim of retaliation for engaging in protected activity.

Based on the evidence contained above, I determine that the Respondent has not violated C.R.S. 24-34-402, as re-enacted.

Appeal and Dismissal Information

In accordance with C.R.S. 24-34-306(2)(b)(I)(A) and Rule 10.6(A)(1) of the Commission's Rules of Practice and Procedure, the Complainant may appeal the dismissal of this claim to the Commission within ten (10) days, as set forth in the enclosed form.

If the Complainant wishes to file a civil action in a district court in this state, which action is based on the alleged discriminatory or unfair practice that was the subject of the charge filed with the Division, such must be done:

- a. Within ninety (90) days of the mailing of this notice if no appeal is filed with the Colorado Civil Rights Commission or
- b. Within ninety (90) days of the mailing of the final notice of the Commission dismissing the appeal.

If the Complainant does not file an action within the time limits specified above, such action will be barred and no State District Court shall have jurisdiction to hear such action. C.R.S. § 24-34-306(2)(b)(I)(C).

On Behalf of the Colorado Civil Rights Division

/s/ Courtney Longtin
Aubrey Elenis, Director
Or Authorized Designee

February 22, 2022 Date BEARD, Ashley DOB: 06/29/1986 (35 yo F) Acc No. 18775 DOS: 06/15/2021



Beard, Ashley

34 Y old Female, DOB: 06/29/1986 Account Number: 18775 9700 Webly Rd Apt 1024, Thornton, co-80229 Home: 720-291-3098 Insurance: Gallagher Bassett Referring: John T Sacha. MD

Appointment Facility: Mile High Sports and Rehabilitation Medicine

06/15/2021

Follow-up Medical Evaluation: John T. Sacha, MD

History of Present Illness

Interim Report:

Location: Mile High Sports & Rehabilitation Medicine

I did to a maintenance followup visit today for Ashley Beard. This patient, as you may recall, had a lumbar spine surgery, eventually had her case closed, was placed at maximum medical improvement, and is now on maintenance care. Since last being seen, she does want permanent work restrictions. She is going to look for a new sedentary type job. She does not feel she can do her prior job.

Medications: Tramadol, Lyrica, and diclofenac.

Occupational History:

Work status: Looking for a light-duty, sedentary-type job.

Current Medications

Taking

- traMADol HCl
- Lyrica
- Diclofenac

Allergies

N.K.D.A.

Review of Systems

A 4 system Review of Systems was completed by the patient and reviewed today. CARDIOVASCULAR: denies chest pain or pressure, fainting, irregular heartbeat. RESPIRATORY: denies congestion, cough, shortness of breath, wheezing. MUSCULOSKELETAL: denies joint pain, muscle pain or swelling. NEUROLOGICAL: denies headache, lightheadedness, numbness, tingling or weakness. PATIENT REPORTS:.

Vital Signs

Temp 97.3 F, HR 71 /min, BP 80/60 mm Hg, Wt 125 lbs, BMI 22.14 Index, Ht 5'3", Oxygen sat % 97 %, Ht-cm 160.02 cm, Wt-kg 56.7 kg.

Examination

OBJECTIVE FINDINGS:

CUTANEOUS: No peripheral edema, swelling, or erythema.

LUMBAR SPINE: She has lumbar paraspinal spasm. A well-healed surgical scar over the lumbar spine. Pain with straight leg raise and neural tension testing. Negative bowstring test. Mild pain with extension and extension/rotation.

Diagnosis

- 1. Occipital neuralgia, unspecified laterality M54.81
- 2. Failed back syndrome, cervical M96.1

Case 1:22-cv-01850-WJM-STV Document 1-2 Filed 07/26/22 USDC Colorado Page 2 of 7

7/26/2021

BEARD, Ashley DOB: 06/29/1986 (35 yo F) Acc No. 18775 DOS: 06/15/2021

IMPRESSION:

- 1. Lumbar radiculopathy.
- 2. Post laminectomy syndrome.
- 3. Opioid use, uncomplicated.

PLAN:

- 1. Diclofenac 75 mg p.o. b.i.d.
- 2. Increase the patient's Lyrica to 150 mg p.o. b.i.d.
- 3. Discontinue the tramadol.
- 4. Chiropractic 6-8 visits for symptom control with traction.
- 5. Work restrictions.

WORK RESTRICTIONS

Work restrictions are as follows and are based on current clinical status and patient report: No lifting over 10 pounds. Bending and twisting on an occasional basis. No crouching or crawling.

Treatment

1. Others

Referral To:Kyle Stengel Chiropractor Reason:Chiro x 8 visits w/ Stengel

Electronically signed by John Sacha , M.D. on 06/30/2021 at 09:32 AM MDT

Sign off status: Completed

Mile High Sports and Rehabilitation Medicine
2490 W. 26th Avenue
Suite 10-A
Denver, CO 80211-3874
Tel: 303-331-6744
Fax: 303-331-6839

Progress Note: John T. Sacha, MD 06/15/2021

COLORADO DEPARTMENT OF LABOR AND EMPLOYMENT DIVISION OF WORKERS' COMPENSATION

	PHYSICIAN'S REPORT OF WO		
	A COPY OF THIS REPORT MUST BE SENT	TO THE INJURED WO	ORKER AND THE INSURER.
1.	REPORT TYPE Initial Progress Closing	EXAM DATE	05/18/2021
2.	CASE INFORMATION Date of Injury 10/01/19 Injured Worker Ashley Beard Social Security # 524496338	Insurer Claim # Insurer Name/TPA Insurer Phone/Fax Employer Name	006098-152573-WC-01 Gallagher Bassett 8663245585 Brinks Inc
_		- Subject of the same	
3.	INITIAL VISIT (only) a. Injured worker's description of accident/injury Back injury		n a Filv. CN-
	b. Are your objective findings consistent with history and/or work-re		llness? ☑ Yes ☐ No
4.	CURRENT WORK STATUS	Landing Jonathy (MASA 18) LU	mbar disc herniation (M51.26), Situational depression
5.	WORK-RELATED MEDICAL DIAGNOSIS(ES) (F43.21),S	Strain of lumbar region, initia	al encounter (S39.012A), History of back surgery
6.	a. TREATMENT PLAN Diagnostic tools/tests Procedures Therapy Medications Supplies Other b. WORK STATUS Able to return to full duty on Able to return to modified duty from Unable to work from Able to return to part time work on c. LIMITATIONS/RESTRICTIONS Lifting (maximum weight in pounds) Repetitive lifting Dushing / Pulling Pushing / Pulling Pinching / Gripping Reaching over head Reaching away from body Repetitive Motion Restrictions	hoursemporary Restrictions P Walking Standing Crawling Kneeling Squatting Climbing	s per day Permanent Restrictions hours per day
7.	FOLLOW UP CARE AND REFERRALS - *7c. requires a not a. Return Appointment Date	nce by certified mail to insur	er & patient within 3 ousiness days. (See histocrons)
	b. Referral for Treatment (specify)	☐ Evaluation	
	☐ Impairment Rating	Other (sp	ecify)
	Referred Provider's Name c. Discharged for Non-Compliance* Discharged from Care for Non-Compliance		
8.	MAXIMUM MEDICAL IMPROVEMENT (MMI) ☐ Injured Worker has reached MMI Date of MMI 05/18/202 ☐ Injured Worker is not at MMI, but is anticipated to be at MMI in/on ☐ MMI date unknown at this time because	21	
9.	MAINTENANCE CARE AFTER MMI If yes, specify care: Maintenance care: We sill discharge hallowed a gym and pool pass for 12-m	er to our maintenance m	nedication program, she should be tions over the next 12-24 months,
10.	PERMANENT MEDICAL IMPAIRMENT (REQUIRED) ☐ No permanent impairment ☐ Anticipate permanent impairment ☐ Needs referral to Level	t (attached required workshe I II physician for impairment	ets and narrative) t rating (see 7b above)
11.	PHYSICIAN'S SIGNATURE Translation		
	Print Name	DR0050274	Phone # (720)-859-6139
WC	164 Rev. 11/14		

CMC-Aurora Southeast

10355 E Iliff Avenue Aurora, CO 80247 Service Date: 05/10/2021

Phone: 303-755-4955 Fax: 303-755-4956 Case Date: 10/01/2019 Claim Number: 006098-152573-W

Work Activity Status Report

Date of Birth: 06/29/1986 Last 4 Digits of SSN: 6338 Patient: Ashley Beard Employer Location: Brinks #B0175 Denver Contact: Saul Sanchez Address: 9700 Welby Rd THORNTON, CO

Role: Primary Contact 80229 Address: 2203 Uravan St Aurora, CO

80011-3507 Phone: 303-726-7071 Home: (720) 291-3096 (H) Fax: 0-0-0000 Authorized by: Auth form//brought in Work:

Time In: 03:46:00 PM Time Out: 04:36:46 PM Visit Type: Recheck THIS VISIT

Treating Clinician: John Sacha, M.D.

Diagnoses: **Medications:** ☐ Dispensed prescription medication to patient History of back surgery (Z98.890) Dispensed over-the-counter medication Left sacral radiculopathy (M54.18) Written prescription given to patient Lumbar disc herniation (M51.26) Strain of lumbar region, initial encounter (\$39.012A)

PATIENT STATUS

Employer Notice: The prescribed activity recommendations are suggested guidelines to assist in the patient's treatment and rehabilitation. Your employee has been informed that the activity prescription is expected to be followed at work and away from work.

Situational depression (F43.21)

Returning for follow-up: IR done, Released from specialist, Going to Dr sacha's Private office...JP

Work Status:

N/A (FOR THERAPY USE ONLY) N/A

Activity Prescription:

Key': Occasionally = up to 3 hrs/day; Frequently = up to 6 hrs/day; Constantly = up to 8 hours or greater per day

*Based on the Department of Labor definitions

Visit Date and Time: **NEXT VISIT(S)**

Patient Notice: It is essential to your recovery that you keep your scheduled appointments, but should you need to reschedule or cancel, please contact the clinic. Thank you for your cooperation.

05/18/2021 02:30 PM

Visit Type: Medical Therapy Specialist

Clinician:

Marie T Mueller, C-NP



Brink's U.S. A Division of Brink's, incorporated Denver Branch 2203 Uravan Street Autora CO 8001°

A Subsidiary of The Brink's Company

November 5, 2019

Ashley Beard 9700 Welby Road Thornton, CO 80229

Re: Modified Work Program - Offer of Transitional Employment

Date of Injury: 10/01/2019

Claim Number: 006098 XXXXXX WC 01

Dear Ms. Beard:

Your attending physician has certified that you are able to work with certain temporary restrictions while you are still under active medical treatment and recovering from your industrial injury. Your temporary restrictions are:

May lift up to 10 lbs occasionally; May push/pull up to 20 lbs occasionally; May bend occasionally; Patient may work only 6 hours/day. Please allow change in position (sitting to standing, etc.) as needed every hour for symptoms.

We are pleased to offer you transitional employment on a temporary basis as a Turret Guard that will accommodate your current physical capacities and assist you in your recovery. Please review the attached transitional job description approved by your health-care provider on November 5, 2019, which describes your job duties.

Modified Job Offer Details:

Job Title:	Turret Guard
Wage:	\$16.75/hour
Start Date:	Tuesday, November 5, 2019
Location:	Denver Branch (Aurora, CO)

1. WORK ASSIGNMENT

Turret Guard (may also assist in vault to check in routes and key manifests)

2. WORK SCHEDULE

Monday through Friday 12:00 noon to 6:00 pm

[X] I accept this temporary transitional/modifie	d employment as offered
Printed Name	K. D'Weill Witness
Signature /	Witness X. D'Neill Signature
//-5-19 Date	
Motes: Employee is reg	in croutes.
1 1 reject entry into the modified work progra	am. Reason:
Printed Name	Witness
Signature	Signature
Date	

I, Ashley Beard, have read and understand the above information



Stink's U.S. A Division of Stink's, Incorporated Deriver Blandr 2203 Bravan Sheet Autora CO 90811

A Substancy of The Brenk's Company

November 5, 2019

VIA FASCIMILE 720-859-3294

Jordan M. Maas, PA-C Concentra Medical Centers 3449 Chambers Road, Suite B Aurora, CO 80011

Re: Modified Work Program - Offer of Transitional Employment

Date of Injury: 10/01/2019

Claim Number: 006098 XXXXX WC 01

Dear Treating Physician:

We would appreciate it if you would consider the restricted duty for our employee Ashley Beard. Please review the transitional job description and advise your approval by signing off on this letter below.

WORK ASSIGNMENT

Building Turret Guard

WORK SCHEDULE

Monday through Friday

Any questions or concerns, please contact me directly.

Sincerely.

Spiritise D'Neill

Kristine O'Neill

CTT Operations Manager

Denver Branch

This offer of Transitional Duty has been reviewed and approved by:

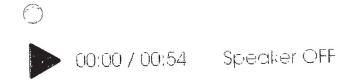
Physician Name

Physician Signature

Date

0

THE COLUMN



to come to work on Monday I to ...
because we have that you have a full
clearance H R is saying you have to
return the work so your schedule for
Monday please either text me back or
call me back and let me know you got
this so that you do not get things with
a no call no show ... because I do not
want that to be what happens ... so
my number is (... I know
you have it just in case and I will either
talk to you later today or see you on
Monday to thank you bye.





from my doctor today. I'm just waiting for concentra to email me the information that is needed so I can return to work.



9:41 AM

Good we like forward progress.

9:45 AM

Friday, May 21, 2021

Hey Kris do you have Crystal rice email address?



I'm driving I'll have to look it up so it'll be a few hours before I can get it for you.

10:24 AM





Crystal.rice-minor@brinksinc.com

5:36 PM

Thursday, June 3, 2021



Good afternoon. We are being told you are fully cleared and must return to work. I'm scheduling you to resume on Monday 06/07 at 2:00. I'll see you then.

2:57 PM





CALABO









Thursday, May 20, 2021

Hello Kris. I spoke with Christal Rice yesterday. I was told to get some paper work from my doctor today. I'm just waiting for concentra to email me the information that is needed so I can return to work.



0.000



K

Kristine.oneill@brinksinc.com

9:27 AM

Friday, May 8, 2020

3:37 PM Update. Doc appointment on the 12th



Are you feeling better?

3:45 PM





















Thanks,

+

Show quoted text



Crystal Rice-Minor Jul 22 to me v



Ashley,

Can you please give me a call

Crystal Rice-Minor

HR Manager, Absence Management

Brink's U.S. | A Division of Brink's Incorporated

555 Dividened Drive

Coppell, Texas 75019

Mobile: 215-280-3684|Office: 469-549-6933

Email: Crystal.Rice-Minor@brinksinc.com,

http://www.brinks.com

(1000)









Replying to the letter. > Inbox







ashley beard Jul 6 to crystal.rice-minor >



To whom this my concern. I was terminated April 26 2021. I did as the termination letter instructed, I contacted the manager and turned in my uniform and badge.

The circumstances are no fault of my own. I did everything asked of me up until I was terminated.

I would like to speak with a District Manager via email.

Crystal Rice-Minor Jul 6

Good Morning Ashley, Can you please call me 215-280-3684? Thanks,

Crystal Rice-Minor Jul 22

to me v

1



Ashley,













Crystal Rice-Minor May 21 to me ~



Ashley,

This termination letter was sent in error.

Your employment is still active with Brink's Incorporated.

We have a full duty release as of May 14, 2021.

Are you returning to work?

Crystal Rice-Minor

Manager, Leave of Absence

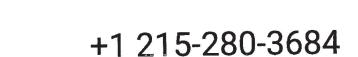
Brink's U.S. | A Division of Brink's, Incorporated

7400 Holstein Avenue

Philadelphia, PA 19153

....

Mobile: (215) 280-3684 | Office (469) 549-6933



History

<

- May 20 1:44 PM
- May 19 2:52 PM
- ³ May 19 2:47 PM
- Apr 19 4:41 PM
- Apr 14 10:19 AM
- Mar 23 12:06 PM

Add Share Block

















ashley beard 6/8/2020 to Kris ~



Show quoted text





image001.jpg







Claim Number; 39/7088 *5/5/3/921, 01

Concontra Medical Centers 1000 Despisor S 157-6 Augus 10 MOS Piere 1024 858-510 CM 1770 858-504

Service Date: 05:12:2020

Physician Work Activity Status Report SSM: XXX-XX-63.83

Patient. Hard, AS' no Address: With Weby Fut THORNTON CO 80229

Employer Location: Brinks #BC '75 Donwor Auth by

ZECS Uravan St Ausoria DO 8001135W Audi formybroxgin in

Control Se. Sunder Role: Printry Cortex: Phone: (303) (28-707) Ext.

This Visit: Time in: 10 51 sm Time Out: 11 13 am

Visit Type; Remeck

Treating Provider: Lordon VI. Meas PA-C

Diagnosis:

792.4 MB4 FF RADIOLACPATHY, SACRAL AND SACROCORCYGLA HEG ON MA4 R

100 F43 31 ADJUSTNENT DISORDER WITH DEPRESSED MYDD 1 43 2"

Medications.

- ☐ O sponsed Preschanon Medication to Patient
- To spensed Over-The-Counter Presumpt on 2 Witten have plangiver to Patent





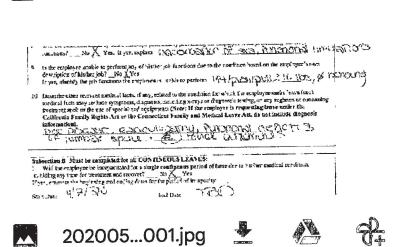














Kris O'Neill 5/21/2020 to me >



Good evening,

Thank you for forwarding these to me. I'm sorry you are still struggling with this. I was hoping you were starting to feel better with the additional rest. Please keep me posted and feel free to contact me at any time if you need anything.

Kris





















ashley beard 5/21/2020 to Kristine.oneill ~



Claim Number: 036099-162673-45C 81

Concentra Medical Centers
2008 Chances Radio & Aurus CO King
hors Tride state for accidences

Service Date: 65: 2/2026

Physician Work Activity Status Report BEN- XXX XX 5315

Pattern: Beard, Ashley

Address: 8760 Walte Rd THORNTON, CO 80220 Employer Location: Strike #35175 Denier 2703 Leaven St Auth. by: ALT for militious time

Contact Saul Sammer Role: Primary Contact Auford CO 8/201/3807 Phone: (493) 726 707" Ext. Fax

This Visit. Time to: 10:51 gm Time Out: 11:13 gm Treating Provider: Jordan M Mass, PA-C

Visit Type: Recheck

Medications:

Diagnosis:

7744 MSL10 RAINCHLOPATHY BACRALAND SACRODOCOVER! Universely Provided the Patient Richard Mac 16 Patient Richard Countries Prescribiling

☐ Dispensed Over-The-Counter Prescription Wither Prescription given to Patient

ADJUSTMENT DISCROER WITH DEPRESSED MOOD F42.71 305 F43 21





202005...001.jpg







Service 10: 248747968 Cinim Number: 008098-152673-A1

X-ray Number. FF Auxnib:

Petient: Beard Ashley Aga. 33 DOB.06:13/995 Address: 8700 Wisby Rc Apt 1024 1HORNICA, CO H0229 Home: [7304291 1088

Ext.: Cell . (720) 281 3088

Concentre Advanced Specialists (CO)

42-19, 20% to State 20, 109469 for the later

1987 - Supply 17.0 - Fac (1), 17333 677

Recheck Injury Flowsheet

drinks no

Employer Location, Books #89175 Durver 2203 Linvan St Aurers, CO 8001*3507 Auth by Authform/prought in

Service Deta. 151572021 Case Date: *3-01-7018

Contact: SEE LOCATIONS Phono: (000)/10st-c0st End-Control St. A Sandrer Role: Pamery Cornect Phone: (315) 726-7071 Ext.: Fax-

Diagnosis Information

\$22.3 Back Cor assert 7215 Ban Pan Edre Baundheit

607 0 Ce - usi St am #47.4 Commission 7240 Lumbar Pain

war bill simbon Sincin 847 S Samur Street PEO 9 Shoullor Stra (_ P

241 Thursda Spine Par 207.1 Philips : She ?



202005...001.jpg







Service Date: 05/7/27/00

Case Date: 13/01/2019

Chaim Number: 000098-1125773-WC-31Concentra Advanced Specialists(CO) profit results and approximately activated to the results and approximately approximate

Physician Work Activity Status Report SSN: XXX-XX-6338

Employer Location: Striks #80176 Denver Address: 9700 We by 3rt 1-09N-0V CC 80274 Homa (72d) 291-3025 Auth. by.

2288 Uraven St Auton, CO 8001* JB67 Auth farms brought in

Role: French Cortet Phone: (303) 7/6-707* Ext... Fax:

This Visit: Time in: 11 98 am

Patient: Beard, Ast wy

Time Out: 12.27 mm

Visit Type: Recheck









SENT VIA UPS OVERNIGHT MAIL

March 19, 2021

Ashley Beard 9700 Welby Rd. Unit 1024 Thornton, CO 80229

Dear Ms. Beard:

Your Brink's, Incorporated ("Brink's") employment has been on a leave of absence status since April 7, 2020. As we are unable to provide you with an indefinite leave of absence, Brink's policies typically limit leaves to a maximum of 6 months, absent the approval of a reasonable accommodation to the contrary. Your current non-job protected leave of absence reached six months on October 7, 2020 and we have not received information from you regarding any impending availability to return to active employment, with or without reasonable accommodation.

If this information is in error, or you wish to discuss potential reinstatement opportunities at your prior location or elsewhere or other potential accommodations of your circumstances, please contact Crystal Rice-Minor, Human Resources Manager of Leave of Absence (215) 280-3684 on or before April 19, 2021 to initiate a mutual discussion regarding available options. Please note that, due to the extended duration of your leave, any reinstatement will be subject to position availability.

If we do not hear from you on or prior to April 19, 2021 regarding discussing potential opportunities for your return to active employment or other potential accommodations of your circumstances, Brink's will be moving forward with the administrative termination of your employment on April 19, 2021.

In the event of the termination of your employment, you will be instructed to return any company property or data remaining in your custody or control at such time. You will receive information regarding any benefit continuation or employee benefit plan elections available to you at the conclusion of your Brink's employment. Please be reminded that, as positions become available, Brink's regularly posts employment opportunities on its website www.brinksinc.com. You are encouraged to submit an application for any position for which you are qualified and wish to be considered for.

Please do not hesitate to contact me should you have any questions.

Sincerely,

Crystal Rice-Minor

Crystal Rice-Minor Human Resource Manager – Leave of Absences (215) 280-3684

IIIIBRINKS

SENT VIA UPS OVERNIGHT MAIL

April 19, 2021

Ashley Beard 9700 Welby Rd. Unit 1024 Thornton, CO 80229

Dear Ms. Beard:

As we advised you in our letter dated March 19, 2021 pursuant to Brink's Policy your employment with Brink's is hereby terminated effective April 26, 2021.

Please contact your Branch to return all Brinks' issued equipment and property that you may have in your possession as soon as possible.

Thank you for your service to our company and please don't hesitate to contact me with questions or concerns 215-280-3684.

Sincerely,

Crystal Rice-Minor

Crystal Rice-Minor Human Resources Manager – LOA Brink's U.S



June 30, 2021

Ashley Beard 9700 Welby Road Unit 1024 Thornton, CO 80229

Dear Ms. Beard:

On May 18, 2021, you were released by Dr. Cava to return to active employment. As of date of this letter, you have not reported to work. We do not show you as currently being on an approved leave of absence and we have not heard from you regarding your intention to return to your former position, potential accommodations of your circumstances or to otherwise address your employment status with Brink's.

We have attempted to reach you via email and phone: However, you have been unresponsive to our calls and emails.

As you are not under a current approved Leave of Absence un Brink's policy, your absences following the expiration of your approved leave of absence are considered as unexcused and, if we do not hear from you by Wednesday July 7, 2021, the company reserves the right to move forward with disciplinary action, to include the potential termination of your employment.

If you believe you have received this letter in error and have information you would like to present to Brinks in consideration of your employment, please contact me by Wednesday July 7, 2021 to discuss your circumstances.

Sincerely,

Crystal Rice-Minor

Crystal Rice-Minor Manager – Absence Management 215-280-3684